The Maniac

I was looking for a developer to help update an iOS App that I had originally created. I was skeptical about some of the foreign developers because I had communication issues in the past that resulted in a subpar software update. So, to hopefully avoid this and to work with someone that had a good understanding of English, I narrowed my search and ended up choosing a Canadian, Tony Stewart. He had some good reviews on the Upwork contracting site.

Tony was charging \$60/hr, which was more than other developers but he said he could finish the project in well under 40 hours (\$2000 budget). We started working and he created the very first part of the project, a simple task, but billed me a lot of hours (20 hours). I was a bit worried about this since the project had just started, but opted to allow him to bill the 20 hours.

Two days later, I received this email from Upwork:

Indy (Upwork Help Center)

Pub 16, 3:24 AM EST

Dear James,

I'm writing about your freelancer, Tony Stewart, with whom you've been working on the contract "iPhone App Re-Creations". During a routine review, we found evidence linking your freelancer to a group previously removed from the platform for misrepresentation and non-delivery of work. As a precautionary measure to protect you and the rest of the Upwork community, we have closed the freelancer's account and as a result all contracts have been ended. Unfortunately, you will not be able to continue working with them on Upwork, and any pending payments have been returned to you. Please consider changing any passwords or accesses shared with this freelancer.

I realize this is very unexpected and apologize for the disruption to your business. To ensure your project is finished with as little interruption as possible, we would like to help you find a qualified replacement. Please reply to this email and we will gladly submit your information to our Talent Services team who will be able to assist you with this.

We take your safety and security very seriously and appreciate your understanding in this matter.

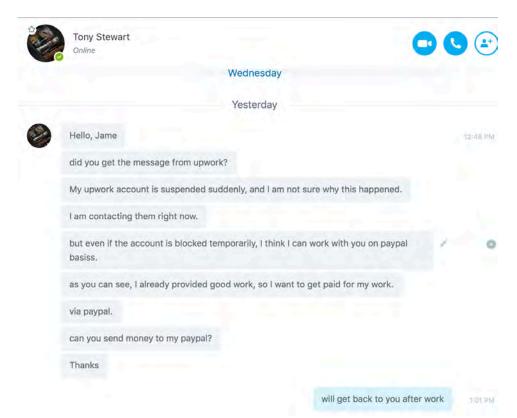
Best regards,

indy

Upwork Trust and Safety Team

This email is a service from Upwork Help Center, Delivered by Zendesk

I replied that I may be naïve but Tony seemed to be trying to work toward the project. Then again, he did bill a lot of hours for a very easy part of the project. Tony must have been alerted by Upwork as well...he started sending me a bunch of messages:



This worried me. Why is this guy all of a sudden bombarding me and why does he immediately want money from PayPal. So, now I think this guy is possibly a scammer but he also knows how to write software. I had noticed that a hosting site he used was from Russia, but this may be a coincidence because you can pay for a host site from anywhere. I threw him a bone in case he actually wanted to actually finish the project:

Subject: Upwork Contract From: James

To: Tony Stewart <tony.stewart122@outlook.com>

Content-Type: text/plain; charset=UTF-8

Tony:

I received an email from Upwork that they "found evidence linking your freelancer to a group previously removed from the platform for misrepresentation and non-delivery of work". They closed the account and modified the transaction.

I'm not sure if this is true regarding what you did or did not do in the past. At first, I was thinking of a different way we could still work on the project then I got your Skype message about sending PayPal money which was a bit concerning. Upwork had told me you may have been involved in non-delivery of work (keeping money) then you mention sending money via PayPal. Maybe it was a timing thing but it concerned me about losing money for a non-delivered product.

However, I do believe you are doing good work toward this project. So I'm willing to offer two options:

1) My preference would be for you to contact Upwork and get this issue resolved. I sent them a reply email as well asking for details. If they reinstate the contact we had, I'll keep working with you.

2) Alternatively, if Upwork cannot reinstate the contract after you contact them and they email me information that is not concerning then I would be willing to pay \$2000 via PayPal (not Friends and Family) at the completion of the project. Again, I'm concerned given the circumstance and the Upwork email that I would pay for a partially completed project and then the project would not be finished.

I'm really sorry you are in this unfortunate situation. I know I would be frustrated if it happened to me. But from my perspective, I could potentially be losing \$2000 without a completed project and I really don't have a good way of knowing it was a safe transaction unless the project were fully completed.

Regards,

James

He replied:

Hello, James

Upwork issue is just temporary problem, and I will resolve it asap.

This is because of my payment issues, I didn't do any irregular activity on=
upwork, and I will verify my account to prove it.

As you can see, I always provided good work to all of the clients.

You see I completed admin panel and api work perfectly, right?

And only iOS update work is remaining.

Why do you think you can lose your money?

If you don't pay for my completed work, that is the irregular activity. You get my work and code, but you don't pay me for it, then what is this? Do you think this is a good business?

Upwork message is just automatic notification, and actually this platform he as very strict policy, and no body knows all the policies and keeps it. Anyone can take mistakes sometimes, so I am trying to fix it asap. But if you don't want to pay for my work, how can I trust you will pay for eall of my work after completion?

I have bad experience in this field, some bad clients steal my work after I= complete it, they didn't pay me and ran away.

That's why I work on milestone basis.

But I want to trust you, I already provided good work to you, and I was workking hard on your iOS app update.

I hope you understand this.

Good relationship is based on good work, right?

At this point, I received an email reply from Upwork:

David Lloyd-Jones (Upwork Help Center)

Fifth 17, 4:34 AM EST

Hello James,

My name is David Lloyd-Jones, and your case has been escalated to me for review.

I understand that your contract with your freelancer 'Tony' being ended suddenly has caused disruption to your project. We are confident, however, that our action in suspending his account permanently was correct, and would strongly recommend you do not contact him outside Upwork as this may put your business at risk.

In cases like these, we also recommend that clients revoke any access they have granted, change any shared passwords, and take any other security measures possible in order to ensure that individual is no longer able to access any of their information or production environment.

Unfortunately, I am unable to share the exact reason for Tony's suspension, as this would constitute a breach Upwork's privacy of information policy.

As you can see from your <u>Transaction History</u> page, and this <u>screenshot</u>, the \$1200.00 you paid has already been refunded to you from the contract, and is sitting as a balance on your Upwork account.

I am also able to offer you the use of our Talent Services team, who can help find you a suitable freelancer to complete your project. If you'd like to take this offer, you can book an appointment with a Talent Specialist by clicking the following link:

So, this guy is definitely a scammer. At this point I pulled access on my server to "Tony". I sent him an email that was basically breaking ties with him:

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"Tony":

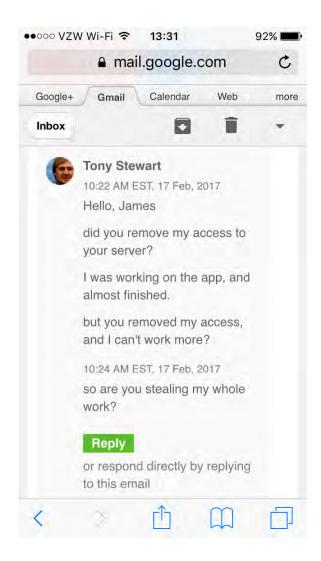
As I said in my email, if Upwork resolved the problem I will work with you. They sent me a follow-up email that strongly recommended I do not do business with you. At this point, I agree. You were very aggressive today in an attempt to get my money. Also, why would I even care about stealing your code? Lastly, I'm having trouble believing you are Canadian given the poor English skills. No, Upwork was not "just automatic notification", which is yet again another lie. The host site you sent me at one point was in Russian. None of your emails routed through Canada.
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In the future, I hope you can put your talents to good use instead of trying to take money from others.

Cheers,

James

He got pretty mad at this point and started sending me a slew of messages via Upwork and Skype. He started accusing me of stealing all of his code even though he never shared any of it with me.



So, I had tried to break ties in my prior email. He never sent me any code so there is no way I could be stealing anything. It seemed like an attempt to get me to pay money. He then replied to my prior email and what he sent me was pretty interesting:



to me -

This is not very good, James.

So you are really stealing my hard work.

What a bad business!

I am verifying my account on upwork now, and it takes some days.

That's why I wanted you to pay via paypal now.

I really disappointed in your bad, unprofessional behavior.

You removed my access to the server although you know I am already working on app development.

Check the attached image that shows my passport.

I already submitted it on upwork, and I really believe I can resolve this small upwork issue.

But I want you to pay for the work right now.

If not, I will report you on upwork as bad client and you are doing irregular activity.

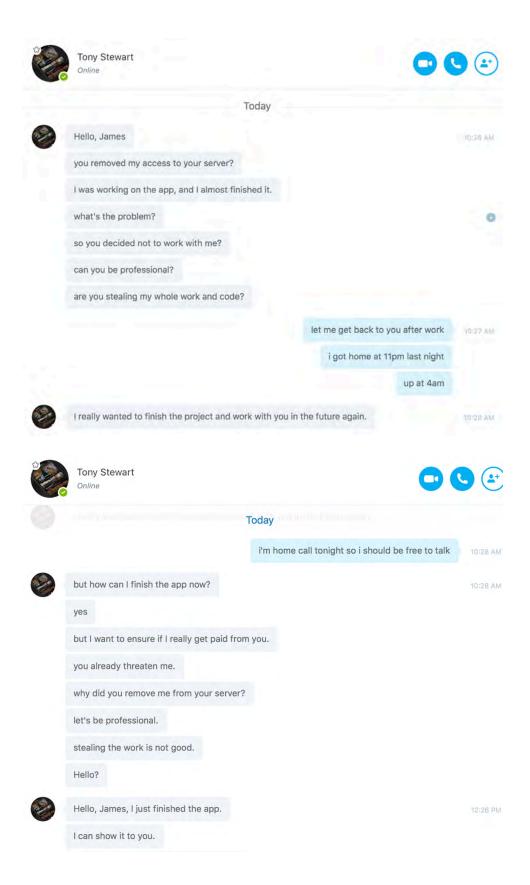
Yes, my hosting server is on Eastern Europe, don't you know I can purchase any server on any location?

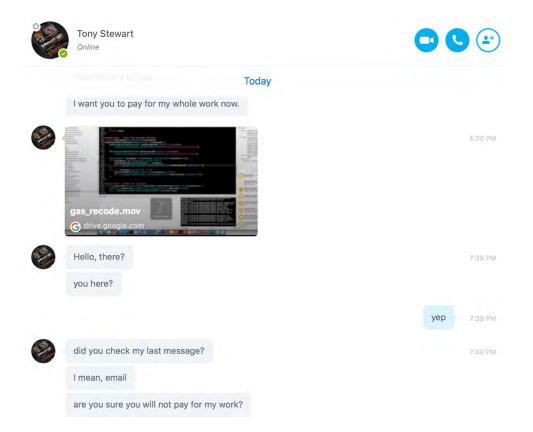
You are lying my English is poor. It's just excuse to run away from me.



I think he sent me an actual scanned passport, so I boxed off the numbers here. I'm guessing this is just one of the aliases he uses to do his illegal business. Notice that the Upwork picture is similar to his passport; it's probably the same guy and he had a bunch of information about him. I was kind of questioning if I made a mistake here when he sent me the passport showing the same photo. I would feel really bad if this was actually him and I commented about his English skills.

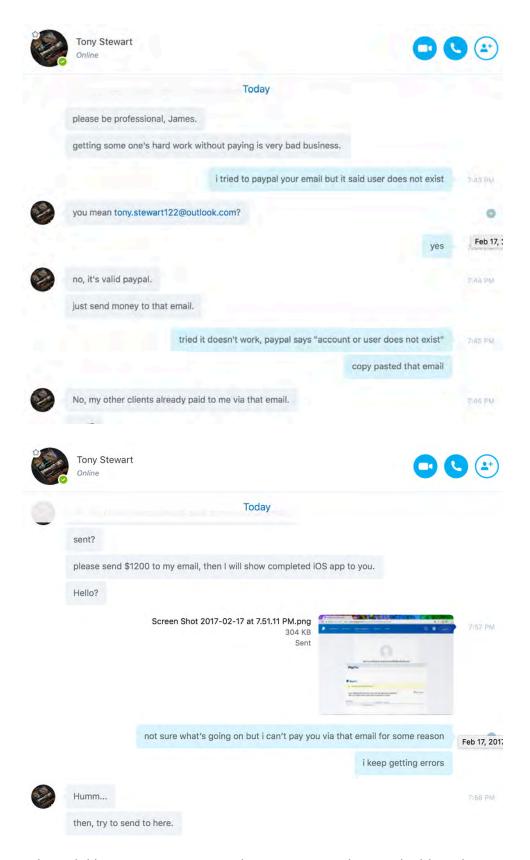
However, then the Skype messages started coming:





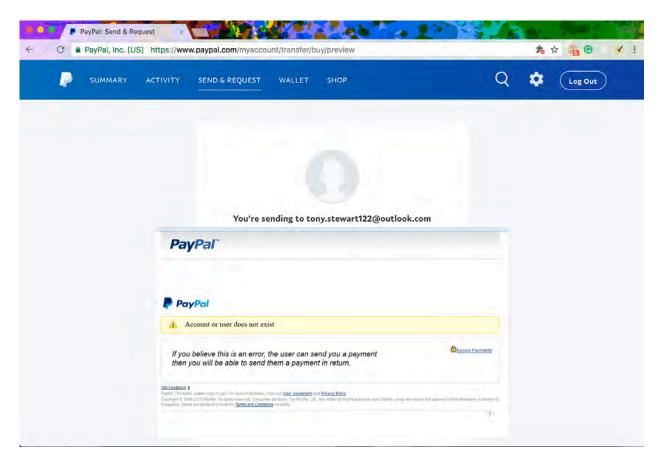
He actually did a bit more work on the project for some reason. The problem is, I can't trust this guy. Plus, he was demanding I send him money via PayPal for the whole work which would be me sending him \$2000+ without receiving anything yet. This is what Upwork was warning me about, "non-delivery of work".

So, my options were to block this guy and move on with my life or to hand-over information about him to Upwork, the Government of Canada (fraudulent use of a passport), and the U.S. FBI. Since I was free for the weekend I opted to keep chatting with him. I was hoping to get more information to share with the authorities and also to waste his time so he couldn't spend it scamming other people. But, it worked out way better than I expected...

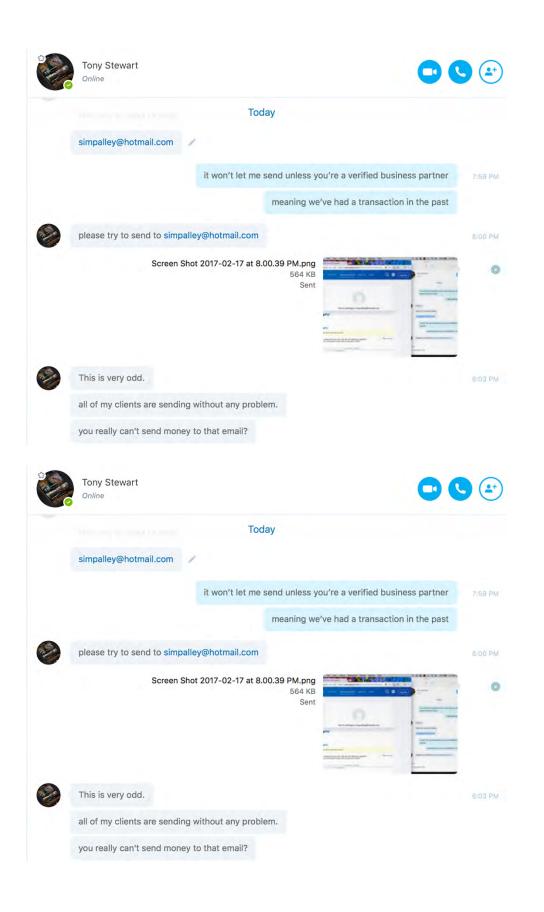


What I did here was start a PayPal transaction to the email address he gave me, then took a

screenshot. I found a PayPal error message and just pasted it on top then edited the text with Photoshop. You can see by the time stamps this only took a few minutes.

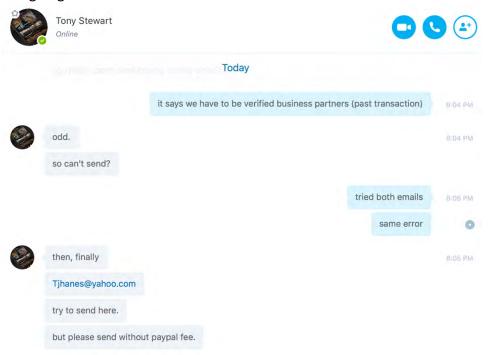


He then gave me another alias email address and I did the same thing...then a third alias email.



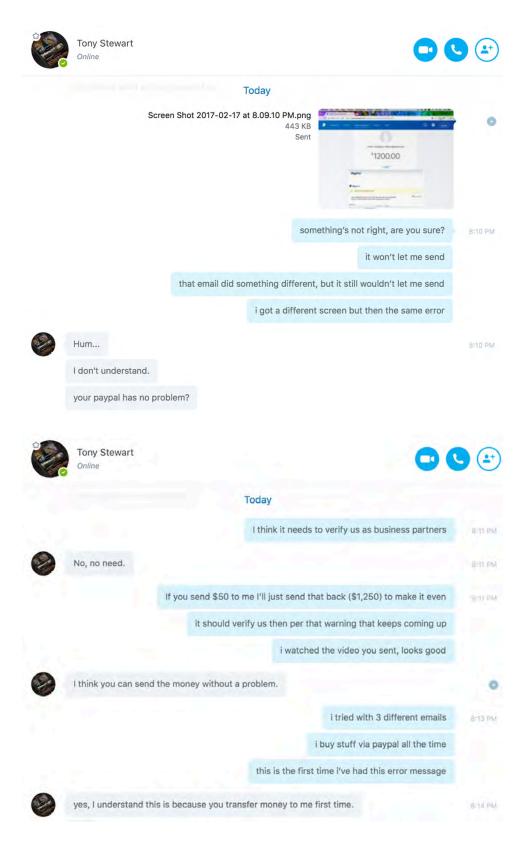
In the meantime, I had emailed all this information to Upwork and suggested they forward to the FBI. I also contacted the Canadian Government via their website with the information about the passport being used for scams. I later filled out a report myself with the FBI.

"Tony" was confused why I couldn't send him money, so I had to come up with a story to keep this going:

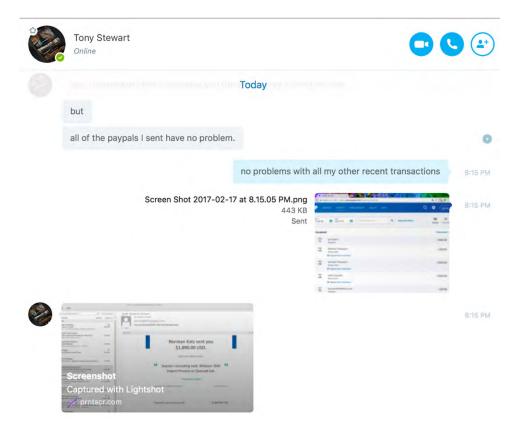


I looked up these emails and they were clearly for other people, so they were likely stolen email addresses that he was using for alias purposes. The last one was for a domain registrar with a P.O. Box in Dallas, Texas. Yet another red flag against this guy.

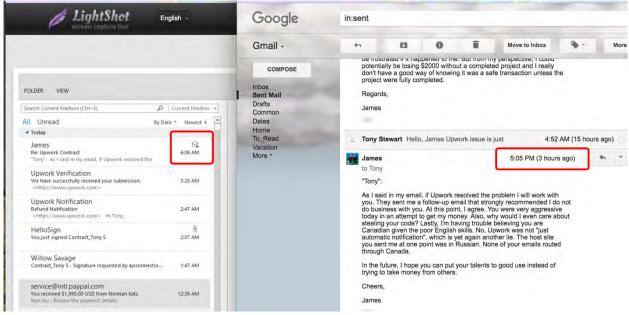
At this point I was wondering if this scammer would actually send me money. Despite my attempts to make him bail out and all these PayPal "issues", he kept talking to me.



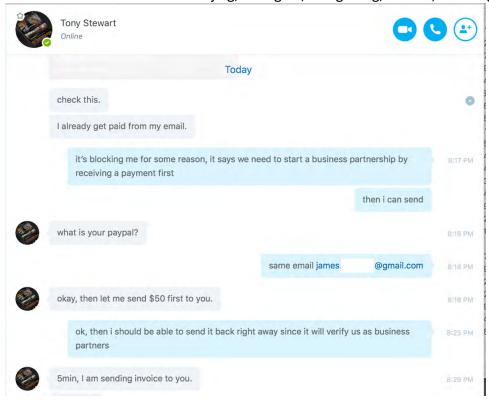
There's no way this guy is going to send me \$50. I figured he would bail out at this point, which is fine because I got enough information and sent it along to the authorities.



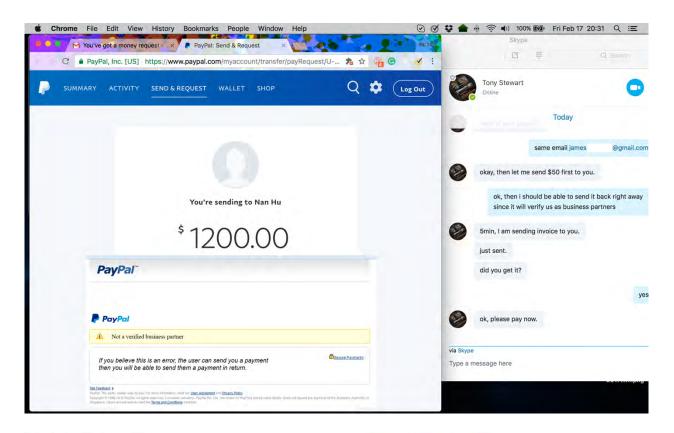
Wait a second... He just sent me a screenshot from his computer that has a past PayPal transaction. It also has a list of emails, including one that I sent him. The timestamp on the email is 6:06am. There is no way I could have sent that to him anywhere near that time zone because I have to be at work at 6am and don't do side business at work.

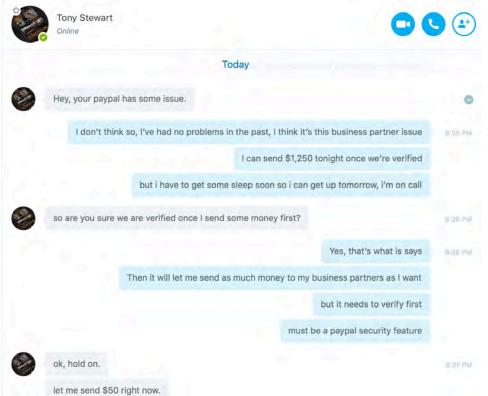


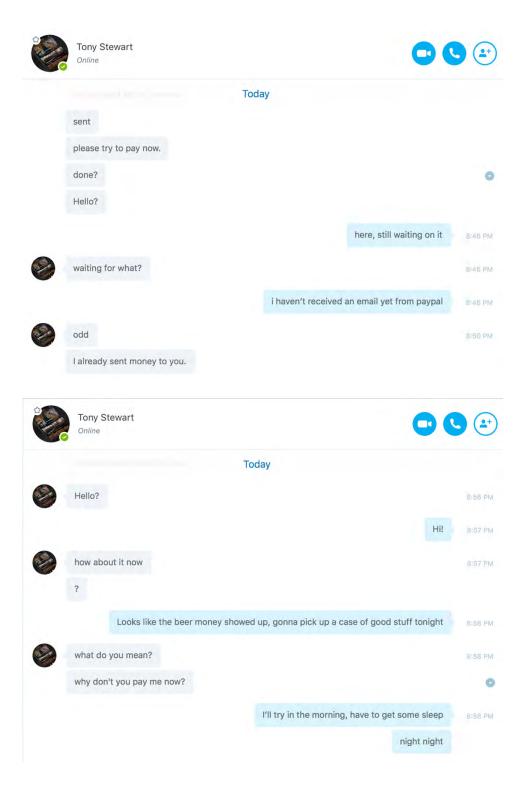
So, "Tony" is a time zone that is 13 hours ahead of me. Definitely not in Canada. A quick check and that time zone contains Beijing, Shanghai, Hong Kong, Manila, and Singapore.

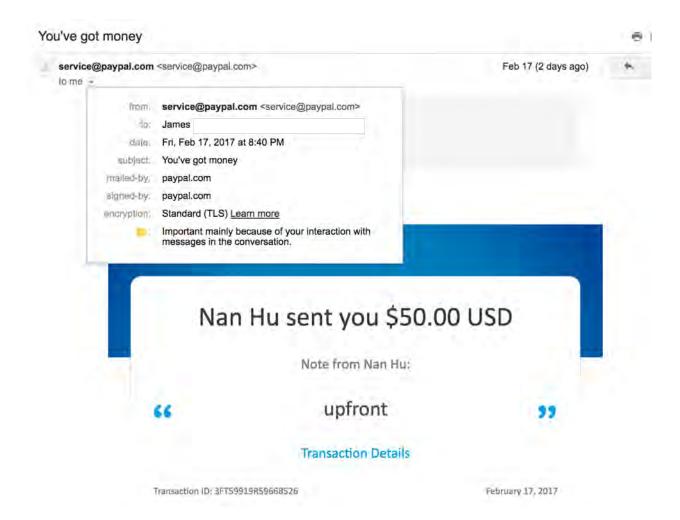


He sent me a PayPal request, which came to me via "Nan Hu". That's not a very Canadian name. Well, might as well keep up the theme that my PayPal is having issues. I put an error message on his request that he was not a verified business partner.



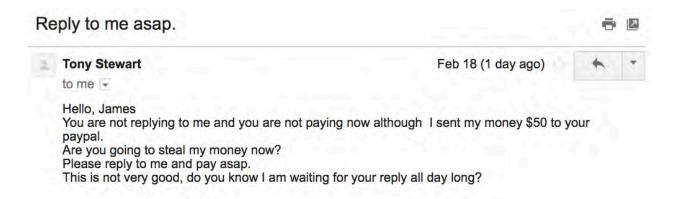


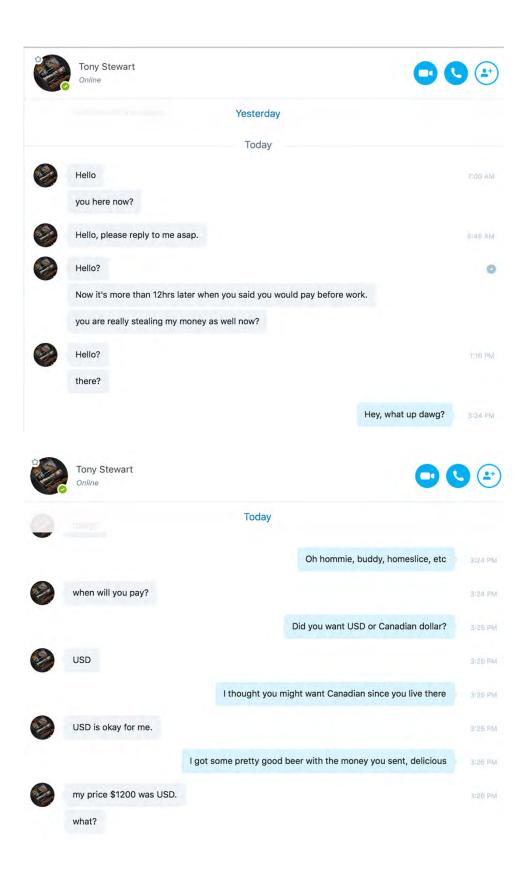


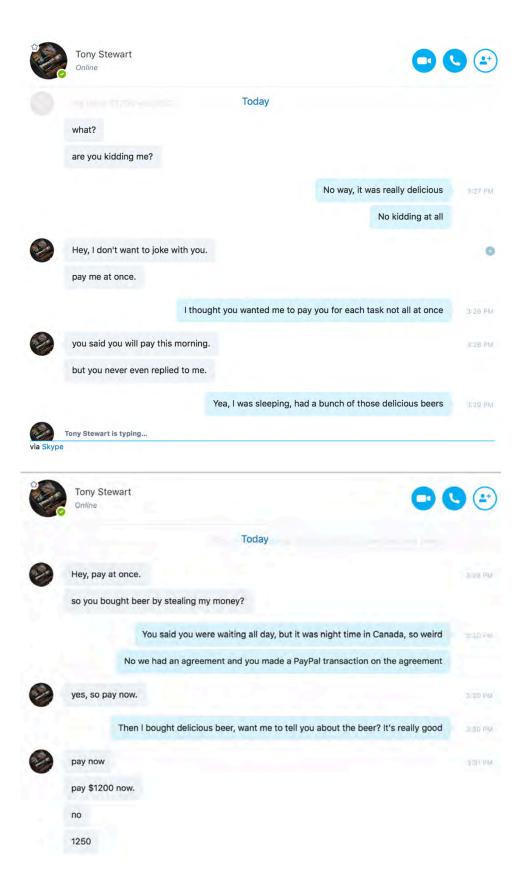


Yep, Nan Hu actually sent me \$50. I'm not including his actual mailing address, but it was from the Jilin province in China. This guy was definitely trying to scam all along.

I joked about the "beer money" showing up. I figured this would be the end; he would get mad, reverse the payment, and move on. I got this email the next day:







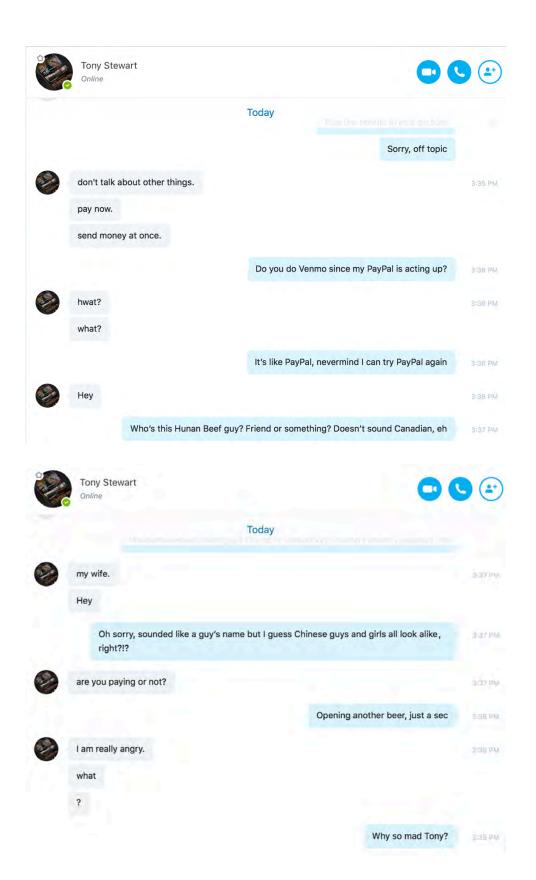




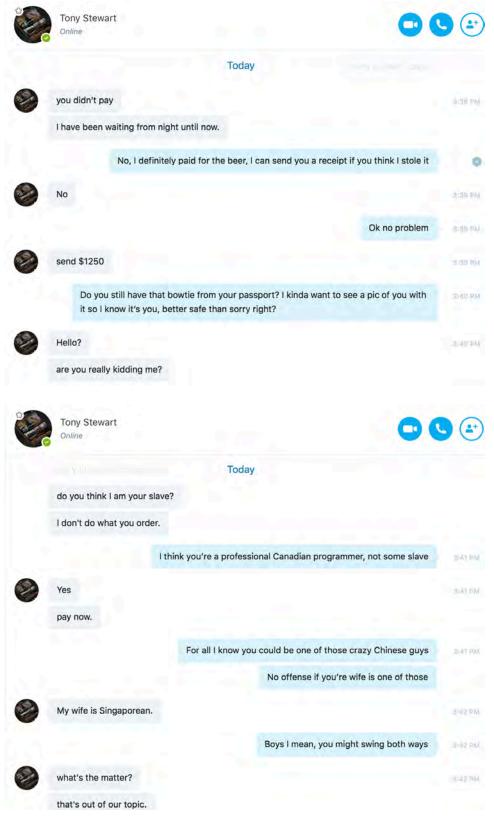


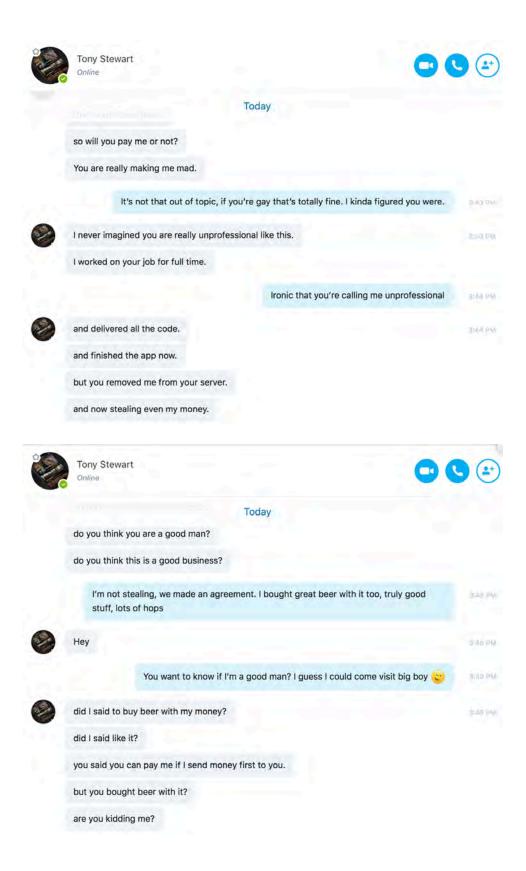


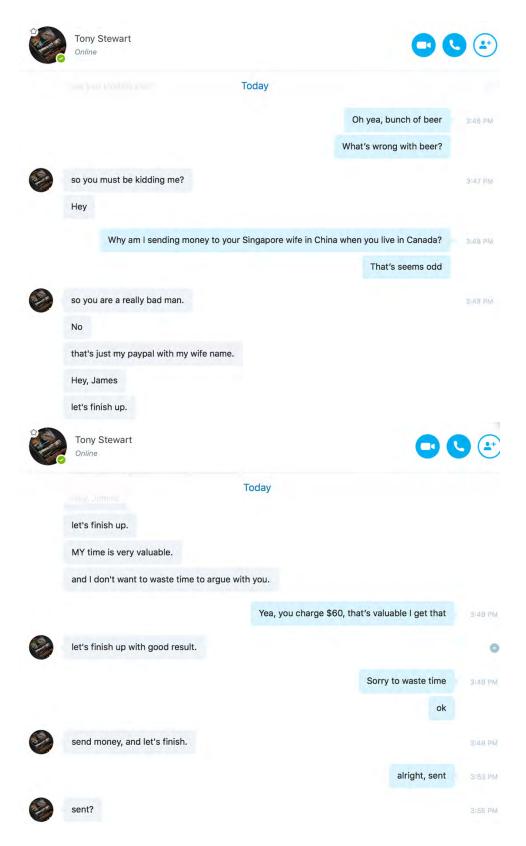
Hey, you are really kidding me now? What do you mean? I'm confused are you a really scammer like this? I thought we were talking about beer or the app you were making A scammer? No way, I wouldn't resort to such terrible things I want you to pay \$1250 now. Those are the worst people in the world but you are kidding me now. Tony Stewart Online Today People who can't make a living by doing things nice so they rip off other people Hey, I don't want to talk about other things. Then when they grow old they have to think about the bad things they did in their lives and wonder if they are really good people or not pay at once. Tony, what email did you want me to send to? I already sent invoice to you. Did anyone call you "Stewy" growing up, that'd be kinda funny, like the kid in Family Guy	Online		
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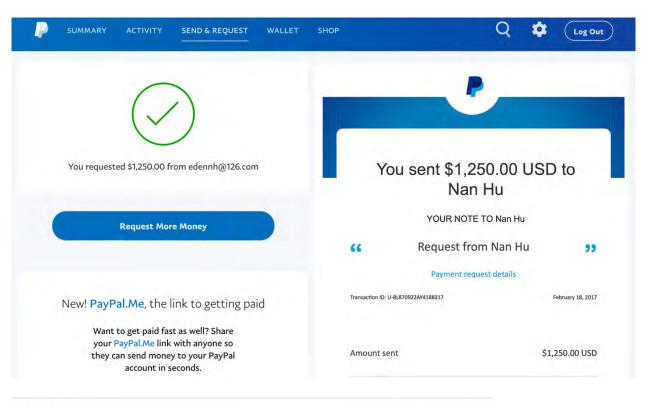
I honestly can't believe this guy is still chatting with me. Poking fun at his name, a bad racist joke, wasting his time to drink beer...I can't get rid of this guy no matter how hard I try.

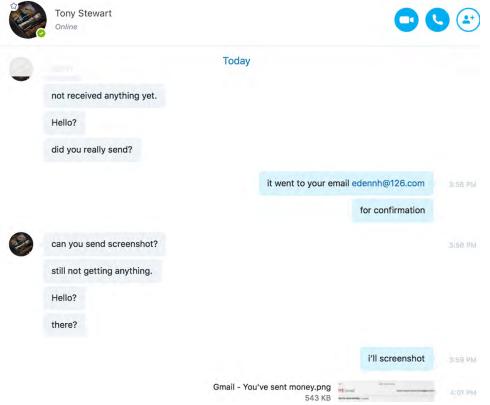


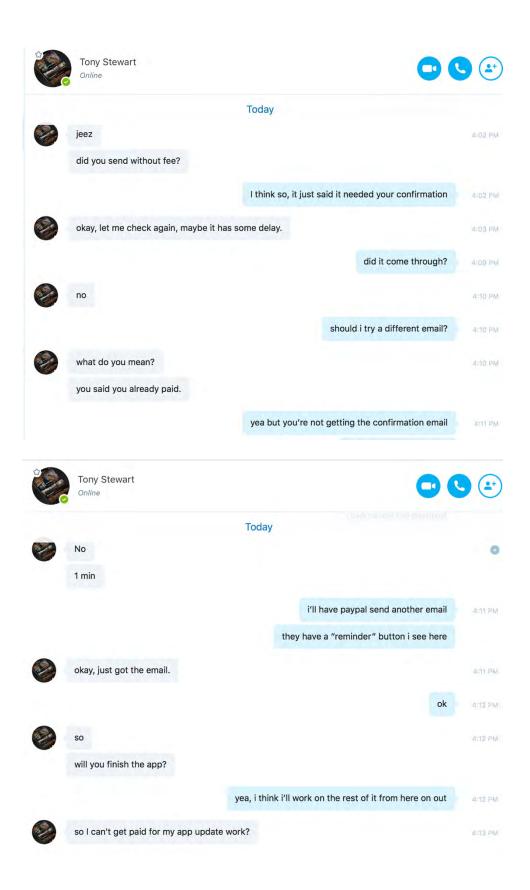


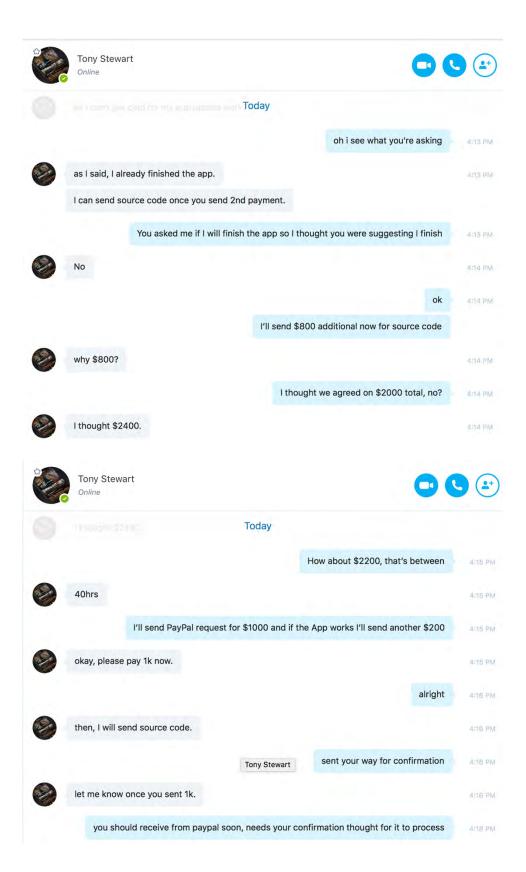


So, I sent Nan Hu a request for \$1,250 but then sent him a picture that looked like I sent him the money. I figured this would confuse him and waste some more time...and I was right.

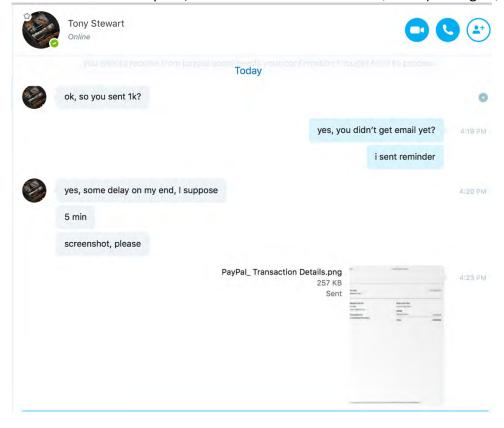


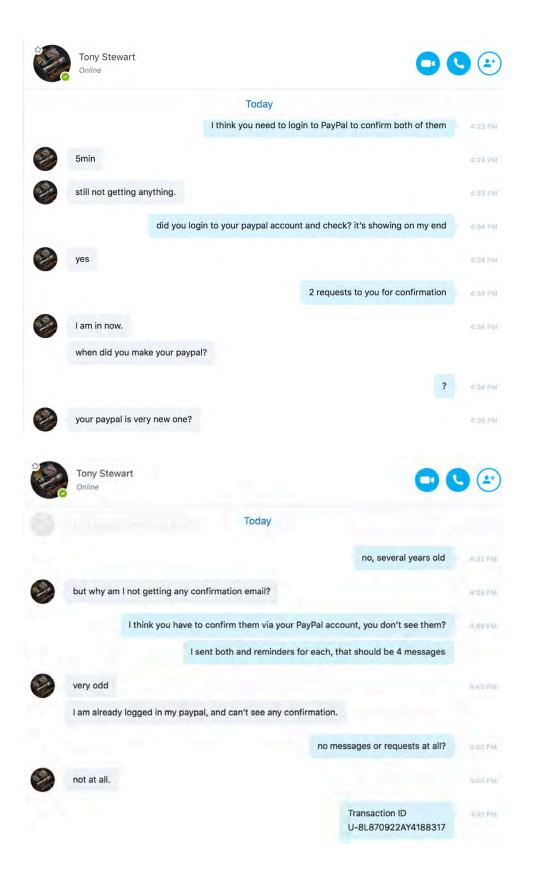


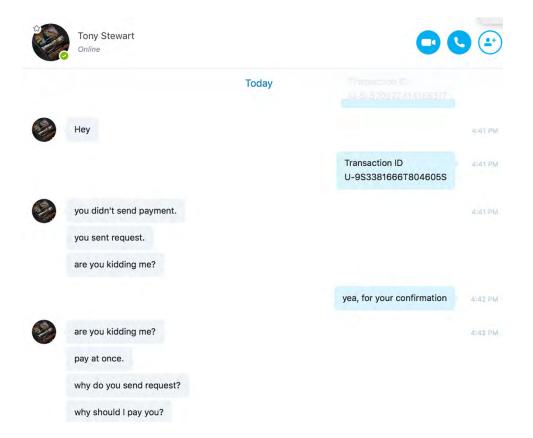




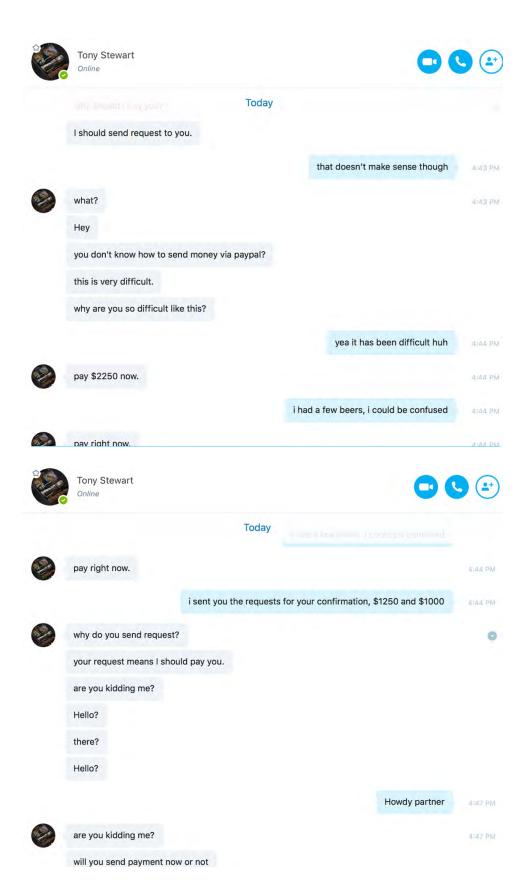
I sent him another request, this time for him to send me \$1000 (making it \$2200 total).

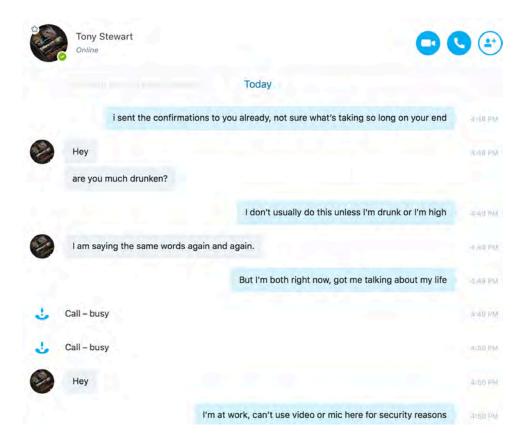




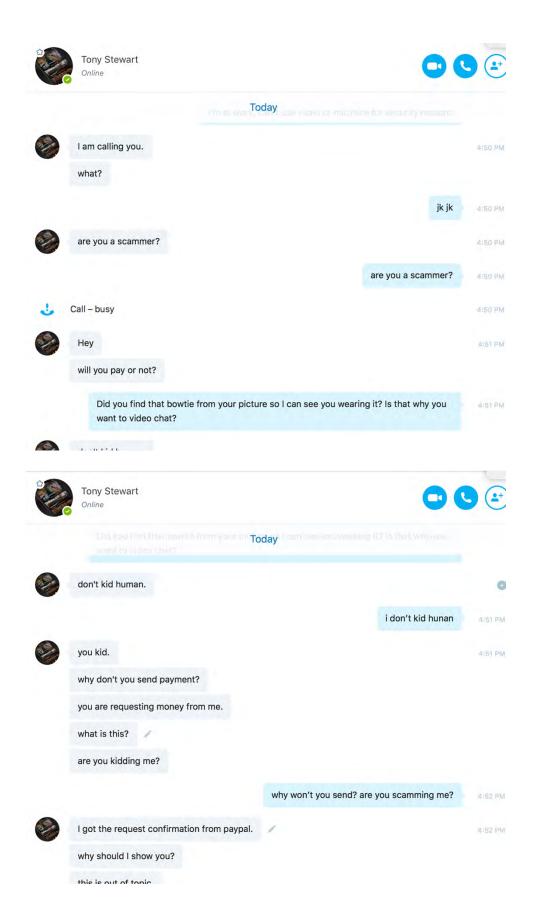


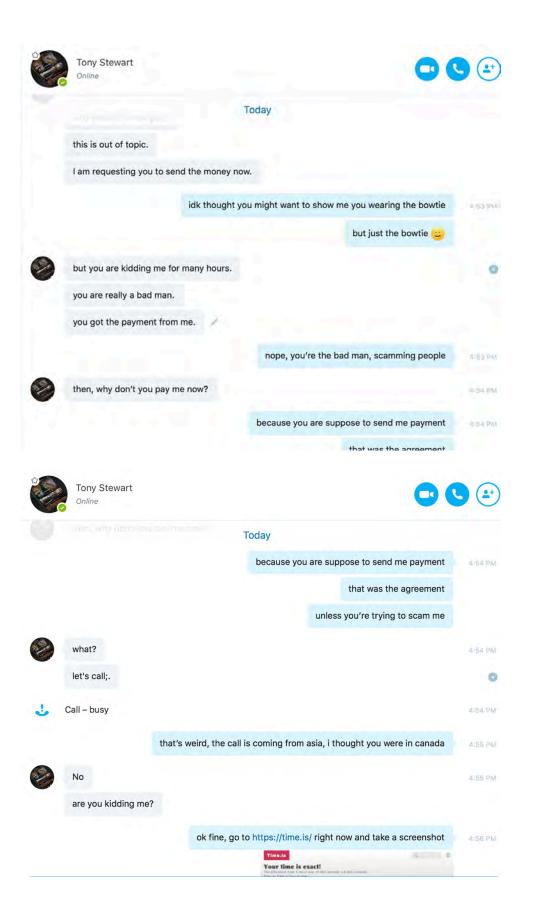
This is the part where "Tony" figured out I sent him money request instead of sending him money. I don't think that made him very happy.

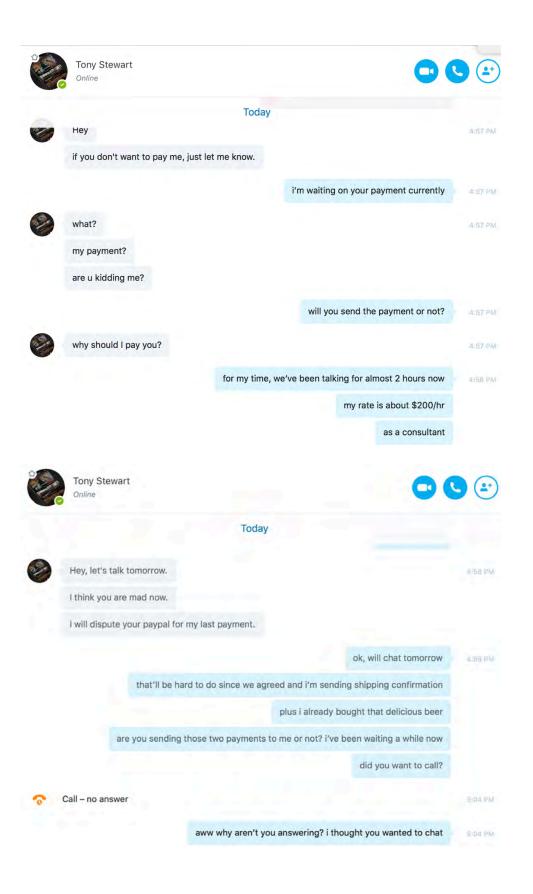




Doubt he caught that I was using some Drake lyrics. If you know the song where those lyrics come from, check out the first couple lines...





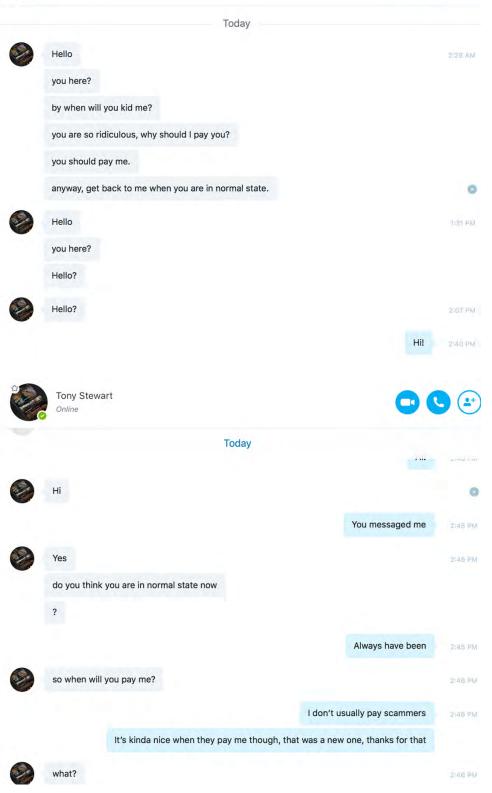


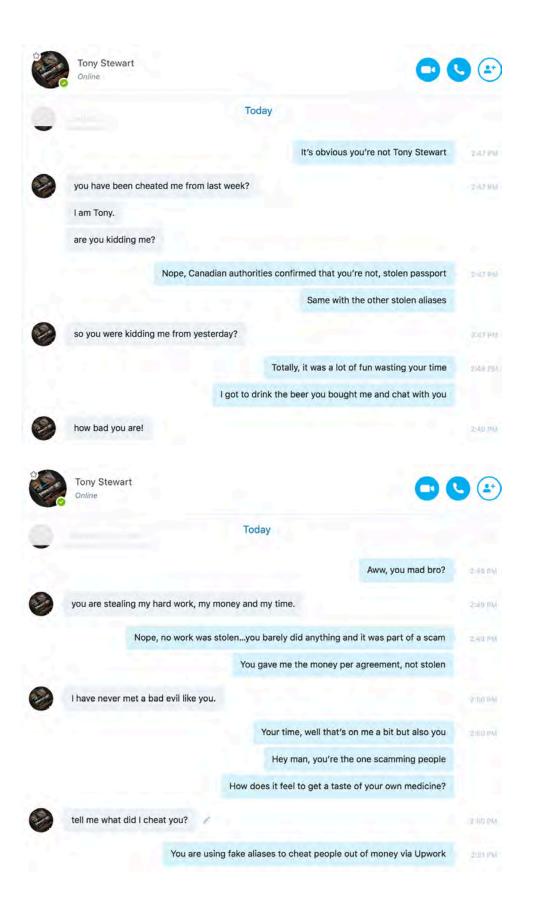


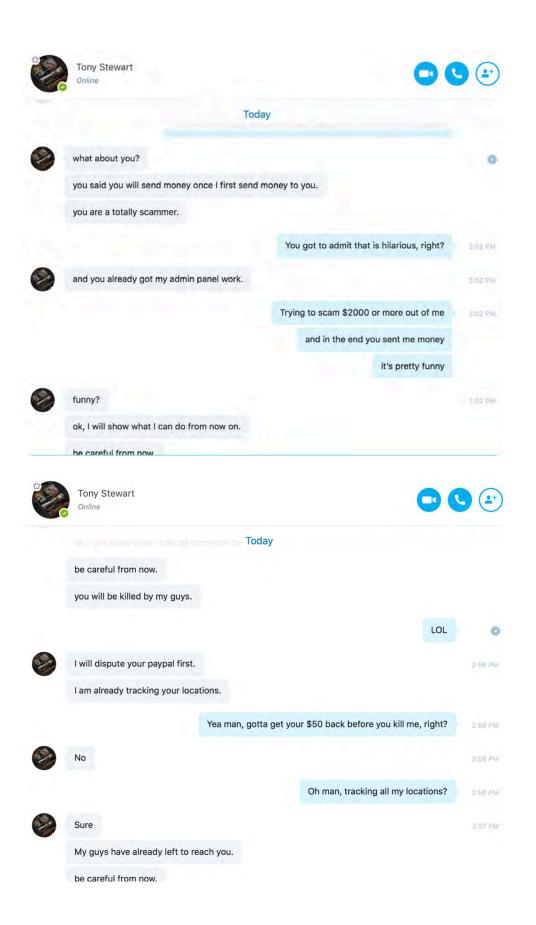


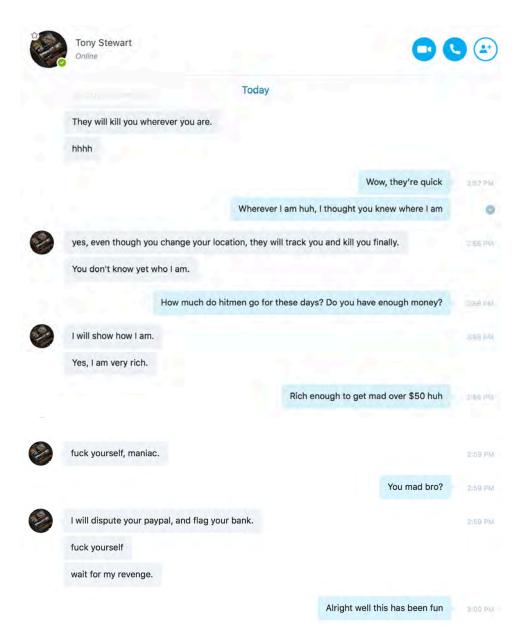












Nan tried to reverse the payment he sent me. When the email from PayPal arrived, I shared all the information about him being a scammer. PayPal was waiting for Nan to respond and a few days later I got an email:

Completion of Buyer Complaint Investigation # PP-005-576-489-631



service@paypal.com

to me -

3:24 AM (18 hours ago)

Dear James

PayPal has concluded our investigation of the following Buyer Complaint:

Buyer's name: Nan Hu

Buyer's email: edennh@126.com Transaction ID: 1A234063HU002705L

Transaction date: Feb 17, 2017 Transaction amount: \$50.00 USD Your transaction ID: 3FT59919R59668526 Case number: PP-005-576-489-631

Because the buyer has reported that the claim has been amicably resolved, this case has been closed.

Thank you for your cooperation with our investigation.

Sincerely,

Protection Services Department

Please do not reply to this email. This mailbox is not monitored and you will not receive a response. For assistance, log in to your PayPal account and click the Help link in the top right corner of any PayPal page.

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PPID PP726 - 99bc02f03c67c

Mobile Payment Received (Unique Transaction ID # 3FT59919R59668526)

Original Transaction									
Date	Туре	Status	Details	Gross	Fee	Net			
Feb 17, 2017	Payment From Nan Hu	Completed	3.4	\$50.00 USD	-\$2.25 USD	\$47.75 USD			

Related Transactions								
Date	Туре	Status	Details	Gross	Fee	Net		
Feb 20, 2017	The funds that were placed on temporary hold are now available for use	Removed	Details	-\$50.00 USD	\$2.25 USD	-\$47.75 USD		
Feb 27, 2017	Update to Reversal	Canceled	Details	\$47.75 USD	\$0.00 USD	\$47.75 USD		

Sent by: Nan Hu (The sender of this payment is Non-U.S. - Verified)

Buyer email: edennh@126.com

Payment sent to: james. @gmail.com

Total amount: \$50.00 USD Fee amount: -\$2.25 USD Net amount: \$47.75 USD

Issue a refund

You have up to 180 days to refund the payment.

The Maniac: 1 The Scammer: 0